

A woman with long brown hair, wearing a white lab coat with the Mikron logo on the sleeve, is focused on operating a complex industrial machine. The machine has various pipes, cables, and components. The background shows a clean, industrial environment.

COME AND JOIN US.

Mikron Machining is the leading supplier of customized, highly productive machining systems for the manufacturing of complex high-precision components made of metal.

We are expanding our team! To join our global service department we are currently looking for a

Watch industry technician based in French Switzerland

Your main tasks

- _ Perform the required technical Service interventions
- _ Ensure an appropriate interface/ collaboration among service, technical department, supply chain and product care
- _ Monitor warranty costs and coordinate/ interface the transversal improvements with the development and technical department
- _ In collaboration with customer and Mikron HD consultants manage technical improvements, which require a high technical development, for problems occurred during the machine warranty as well as new amendments required by the customer
- _ Continuous customer training "learning by doing" to improve customer independency and know how
- _ Perform worldwide service on Mikron Machines as a service technician

Your goals

- _ Short reaction time for service intervention requests in the swiss watch industry
- _ Ensure the incessant running of watch industry machines, with high production performances
- _ Continuous reduction of warranty costs and improve performance of Mikron machines by securing an excellent collaboration among service, technical department, supply chain and product care
- _ Get important customers feedbacks/ information

Your profile

- _ University degree in mechanical engineering or equivalent
- _ Significant work experience as service technician for CNC Transfer System
- _ Ability to communicate in French and English. German and Italian are additional assets
- _ Ability to handle high pressure and frequent change of priorities
- _ Strong communications skills and ability to deal and comprehend the customers' needs
- _ Results and solutions oriented
- _ Ability to work in team
- _ Excellent organizational skills
- _ Eager to learn continuously

What we offer

- _ Dynamic team in a challenging, intercultural and technology oriented working environment
- _ Training "on and off the job"
- _ Flexible schedule

Are you interested?

If so, do not hesitate to send your application to: hr.mag@mikron.com indicating the ref. **13MIS**. We are looking forward to meeting you.

For more information and further job offers, please refer to our website:

www.mikron.com/jobs.

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